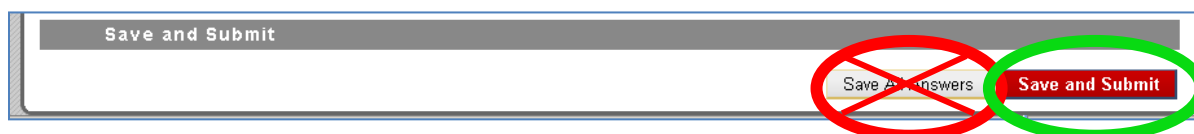


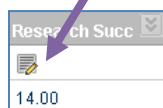
5 Suggestions for Faculty Using Online Library Quizzes in MySeneca

1. When finished the quiz, make sure students click on “**Save and Submit**”, NOT “Save All Answers”
2. Ask students to complete the quiz **on-campus**
3. Ask students to use the **most recent** Firefox browser
4. Ask students to **avoid using a wireless internet connection**
5. Contact jennifer.peters-lise@senecac.on.ca for any technical help

1. When students have finished the quiz, make sure they click on “**Save and Submit**”, NOT “Save All Answers” to submit their answers:



- a. If they do click on “Save All Answers”, their grade will not appear in the Grade Center. Instead a notebook icon will appear. This means the student’s grade did not record in the Grade Center.



To correct the issue, you can:

- ask the student to return to the quiz and click on “Save and Submit”
- or you can clear the student’s attempt by clicking on the double arrow beside the quiz title and selecting “View Grade Details”, then click on “Clear Attempt”. Be aware that this means the student will have to complete the quiz all over again.



2. Ask your students to complete the quiz **on-campus**, either in a lab or in the computing commons. Most of the issues we’ve experienced with online quizzes have occurred when students complete the quiz off-campus (e.g. at home, at a public library).
3. Ask your students to use the **most recent version** of the Firefox browser (*3.5.5 at time of this document*)
4. Ask your students to **avoid using a wireless internet connection** when completing the quiz . If the connection is lost for any period of time, the student will not be able to submit the quiz properly and may have to complete the quiz a second time.
5. Contact Jennifer Peters-Lise at jennifer.peters-lise@senecac.on.ca or ext 2070 if you have any issues.